

INCOMING EMAIL

From: [REDACTED]
To: Highways <EX:/O=TORBAY COUNCIL/OU=CIVIC OFFICES
SERVER/CN=ENVIRONMENT/CN=HIGHWAYS/CN=HIGHWAYS.>
Date: 28/06/2012 07:50:28
Subject: Fwd: Re Proposed parking restrictions on Nicholson Road (Torquay) behind
Sainsburys

Following my submission of last night and having re read it this morning I have spotted a glaring error - apologies. I have only worked up Nicholson Road since the mid nineties and not the mid eighties.

Many thanks

[REDACTED]
Sent from my iPad

Begin forwarded message:

> From: [REDACTED]
> Date: 27 June 2012 23:30:46 GMT+01:00
> To: "highways@torbay.gov.uk"
> Subject: Re Proposed parking restrictions on Nicholson Road (Torquay) behind
Sainsburys
>
> Following my telephone call to your office this afternoon, I would like to submit
this entry to request stricter parking restrictions following the development to the rear
of Sainsburys store in Torquay.
>
> I am a local resident and have worked up Nicholson Road since the mid eighties.
>
> Firstly though, I would like to point out that the green notifications on Nicholson
Road, advising of the proposed restrictions, had already been removed ahead of the
last day for submissions to be received. Potentially, people who should know what is
proposed may not know of the intended parking changes and would now not have the
opportunity to make representations on this topic.
>
> With the creation of the new area at the back of the Sainsburys store and the
constant coming and going of their delivery vehicles, coupled with the ongoing
movement of service vehicles to other offices located further up Nicholson Road, I do
not believe that the proposed restrictions are tough enough, in view of the way in
which private vehicles are parked on both sides of Nicholson Road.
>
> The ongoing and constant safety of workers, parents dropping their children off at
the nursery, access for emergency vehicles etc, are of paramount importance and one
accident would be one too many. We have one opportunity to get this right and
should not appease the local workers in the area by making the minimum gesture to
the detriment of safety.

>

> To facilitate a clear view of traffic, both up and down Nicholson Road and pulling out of the new depot, I do believe that parking restrictions should be either side of the newly created gated area to the rear of Sainsburys and be implemented on both sides of the road and cover a greater area. Sainsburys might well tell us all how careful their drivers are, but I would counter that by stating that I followed one of their delivery vans out of their Petrol Filling Station (PFS) in the last week, where it turned right out of the PFS contrary to a road traffic sign that is on the opposite side of the road. I must add that I turned left, went back to the roundabout and then came back to Nicholson Road.

>

> Additionally, the large delivery vehicles that bring goods to Sainsburys have a habit of parking on the 'keep clear' area opposite their inward delivery bays, where this causes all traffic exiting Nicholson Road to drive on the opposite side of the road, whilst approaching the area just before the PFS where vehicles are allowed to park on both sides of the road. This again, I believe, is a dangerous practice and is now exacerbated by the delivery vehicles now using the back of the store.

>

> Because of the way in which parking is allowed at present, traffic cannot flow up and down freely, as there is only room for one vehicle to go up and down Nicholson Road at a time. This can be dealt with now.

>

> Also, there is considerable empty office space next to the child's nursery and when this is taken up, will only go to add to the vehicle movements along Nicholson Road.

>

> In summary, Nicholson Road is over congested and dangerous, with the current car parking arrangements. With the vehicle movements only going to increase, you have the ideal opportunity now to put in place enhanced parking restrictions and make the road a safe and accessible place to drive. However, this will involve more road space being taken up with parking restrictions.

>

> I trust you will find this submission self explanatory, but if you have any questions or require clarification of any points that I have made here, please do not hesitate to contact me.

>

> Regards

>

>

>

>

>

>

> Sent from my iPad

19 JUN 2012



Highways & Visitors Services
Highways Management
Torbay council
4th Floor Roebuck House
Abbey Road
Torquay

18/6/2012

To whom it may concern

Re proposed parking restrictions Nicholson Road, Torquay

I am writing to express my concerns about the proposed parking restrictions in Nicholson Road, Torquay, (near the Willows shopping centre), where parking is crucially required 8am -6pm Monday to Friday.

I am a full time employee of the NHS, (Torbay Care Trust), as a community Occupational Therapist, based at Cavanna House in Nicholson Road. In order to complete my role I need to use my car as I work in the community, I hold a caseload and often need to respond in a crises situation. Most of my colleagues based in the same office, including a District Nursing Team are in the same situation. The car parking at Cavanna House is extremely limited and myself and colleagues rely on the on road parking.

In the event of the on road parking on Nicholson Road being restricted even further I would find carrying out my daily work duties extremely difficult and will certainly cause less efficiency in delivering a cost effective service.

It seems ridiculous that the reasoning behind the proposed restrictions may be for Fire engine access, as the road is a cul-de-sac with a large roundabout at the top. The area is completely commercial type offices, with the only public access being at the Court House. Each office and organisation will have a fire evacuation plan and fire officers in accordance with health and safety legislation, reducing the risk of fatality by fire even further.

There may be some argument for fire engine access and fire safety if this were a residential cul-de-sac, or indeed a busy residential through road such as Shiphay Road in Torquay where, in places, unrestricted parking on both sides is allowed and severely restricts the movement of traffic.

I hope this helps to make those in a position to make a decision about this situation see sense and to not penalise me personally when trying to carry out a public service on a daily basis.

Signed



[REDACTED]

Dear Sir

Re: Further parking restrictions in Nicholson Road, Torquay

I am an Occupational Therapist for Torbay and Southern Devon Care Trust and am based at Cavanna House, Nicholson Road. I am a team manager for all the Occupational Therapists based at Cavanna House and need to ensure they are able to carry out their role, which is to visit, assess and provide equipment and adaptations to the residents of Torbay to help them remain living as independently as possible in their own homes. It is an essential service and I am my team need to be able to work from our base for essential administrative tasks and liaison with our different professional colleagues . I personally find it very stressful at the moment trying to ensure I can park close enough to the office to carry out my role and am very aware of the difficulties my team members experience already. This will be made so much more difficult with additional restrictions and my plea is that you reconsider and show that you do value the good work done.

I have written previously regarding the effects of restrictions imposed on parking in the area of Cavanna House and note that objections have not been taken into consideration, otherwise further restrictions would not be undertaken. I would very much appreciate your response to my concerns, together with suggestions on how I and my staff can carry out our very important jobs.

Regards,

[REDACTED]

Torquay North Health & Social Care Team
Cavanna House
Riviera Park, Nicholson Road
Torquay
Devon
TQ2 7TD

Highways Management
Torbay Council
4th Floor
Roebuck House
Torquay

Re: Proposal for restrictions to parking in Nicholson Road

I am responding to the proposed new parking restrictions in Nicholson Road that were published in the Herald Express on Thursday 7th June 2012.

We are a community based team serving the elderly, vulnerable and at risk members of the public throughout Torquay.

The introduction of the new proposed restrictions on Nicholson Road will seriously affect the day to day running of our service. Parking is a big problem at present without these new restrictions, staff already spend their precious time having to walk up and down the hill numerous times a day (as our work involves visiting multiple clients/patients on a daily basis), driving around looking for a space and sometimes even having to park in Comet and Sainsbury's, who themselves have recently introduced restrictions. Surely this time could be better spent attending to clients and patients, particularly for the district nurses, rather than having to find car parking spaces or having to park in the neighbouring roads.

Car usage for our staff is essential due to working in the community and visiting clients/patients therefore walking to work, car sharing or getting a lift, or public transport is not an option.

If these proposed restrictions were introduced not only will it affect the level of service we can provide but it will also affect your residents in the surrounding areas and again impact on the amount of time that is actually spent with patients and clients leaving them at risk.


At a time where resources are already stretched why make things even more difficult for NHS staff to do their jobs particularly when we are working in partnership with Torbay Council.

Please reconsider these introductions and think about the vulnerable residents of Torbay.

Many Thanks

Yours sincerely

[Redacted signature]

Torbay and Southern Devon 
Health and Care
NHS Trust

Residents and Visitors Services
Highways Management
Torbay Council
4th Floor Roebuck House
Abbey Road
Torquay
TQ2 5TF


18 June 2012

Dear Sir or Madam

Torbay Council proposed introduction of parking restrictions at Nicholson Road, Torquay

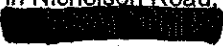
Last year many of our operational staff made representations to the Council's Parking Services Division concerning the proposals highlighted in the local press with respect to the introduction of parking meters and restrictions in Nicholson Road, Torquay. Fortunately a sensible decision was made not to proceed with that particular proposal.

I am now writing again on behalf of Torbay and Southern Devon Health and Care NHS Trust to highlight directly the impact upon the community functions of the NHS in Torbay of the latest set of proposals to introduce double yellow lines in Nicholson Road:

Reference Herald Express, 7 June 2012:

"Schedule 2: No waiting at any time; Schedule 4: No loading at any time"

"Nicholson Road – the north side from a point 95 metres west of the entrance to Riviera House in a westerly direction for a distance of 30 metres".

You may be aware that the Care Trust has three operational buildings in Nicholson Road, which are key to the smooth running of our services. The Trust HQ at  (leased from Torbay Council), which is used by our Operations Division responsible for direct service delivery and the Torquay North Community Team at Cavanna House. When we took the leases on for our buildings in Nicholson Road, our planning assumption was that free on-street parking would continue to be available for the duration our leases. For



Partners in Care

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example, we would not have taken the lease for [REDACTED] from Torbay Council if we knew parking restrictions would be implemented by Torbay Council at a later date. The value of these leases will also be reduced and thus making them more difficult to re-assign. The proposed introduction of double yellow lines in Nicholson Road will impede our operational capacity and efficiency in a number of ways:

1. The Community Team based at Cavanna House includes staff such as Social and Community Care workers who visit clients in the community daily and return to base during the day for meetings, using computers and telephones in arranging services and support for clients. Many staff need to park close to the office as they are transporting equipment and meeting the need to visit patients in the community.
2. The Trust HQ building is the hub for meetings and forums in the organisation that directly contribute to running an efficient and successful service for the Council and the local community. The parking restrictions may create obstacles for us carrying out functions as colleagues visit [REDACTED] and [REDACTED] from other organisations, voluntary groups, partners etc.
3. The Trust was puzzled why Nicholson Road has been chosen as this road is a business park cul-de-sac with no other residents. Also, the area is poorly served with respect to public transport infrastructure for alternative ways of staff getting to and from work. The yellow lines serve no clear purpose and do not assist businesses in the park.
4. In the absence of any specific details I have assumed that the proposed introduction of restrictions is related to a perception regarding access to Nicholson Road and Riviera Park. We strongly believe from our experience of being tenant in this road for seven years that access is not worse than many streets in Torbay and we have encountered no difficulties. Large lorries and vehicles use Nicholson Road on a daily basis for deliveries successfully. The area is not a residential area and only occupied 9-5 Monday to Friday.

Finally, a couple of our staff visited the Council's Connections office to inspect the Nicholson Road parking restriction proposals as indicated in your notice published in the Herald Express on 7 June. The plan (attached) does not appear to show any changes to the existing arrangements in place. This is perplexing as it creates confusion as to what the specific proposals are, as a clear disjunction exists between the wording in the notice and the supporting plan.

Our staff also met with Councillors Excell and Hill who kindly made themselves available for a meeting at short notice. These Councillors seemed unaware of the detail of the suggested restrictions and also looked into the matter with our staff. This all creates an environment of uncertainty for our organisation and the way in which we access our building to deliver services.

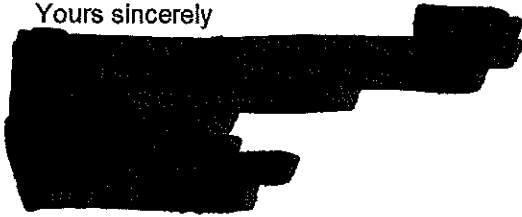


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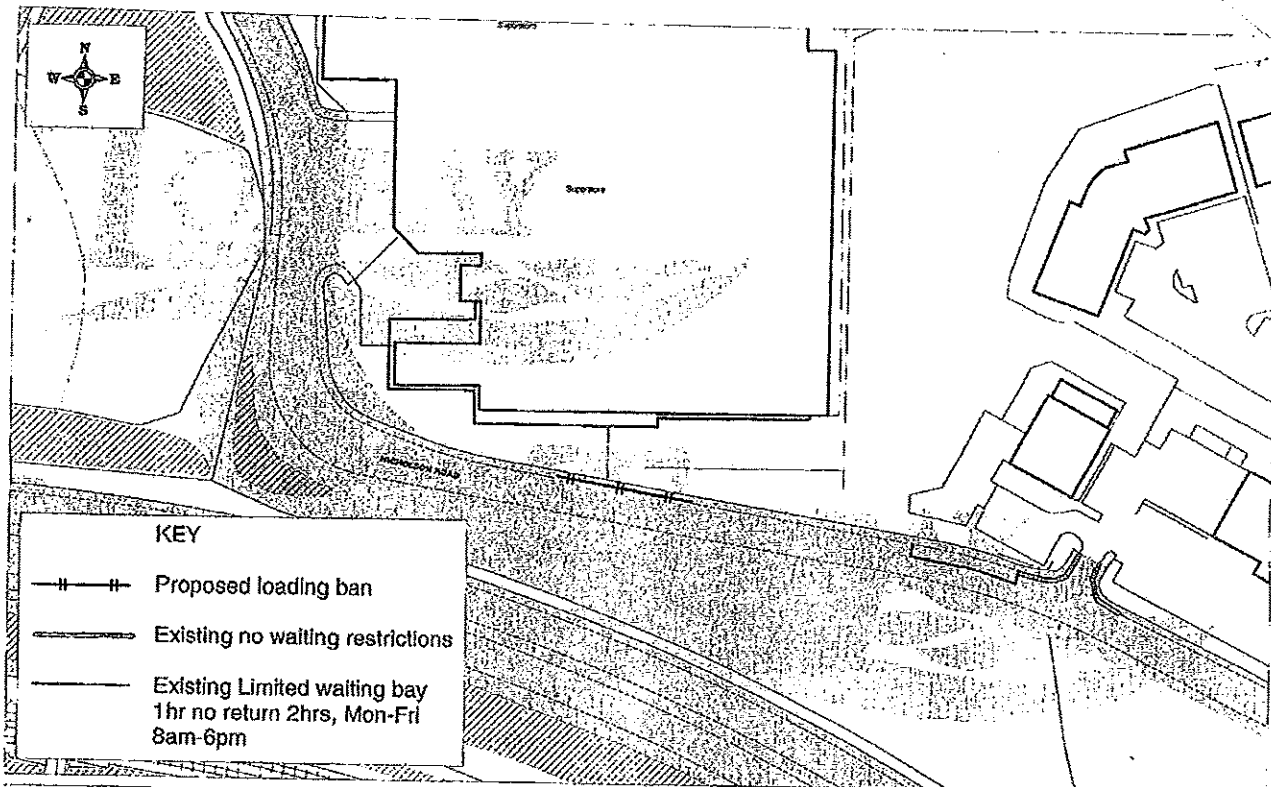
Could you please take this representation into account in your deliberations. Our staff will no doubt make some individual comments, however my letter has been sent from a strategic organisational perspective. It should be noted that this proposal has created a considerable reaction amongst staff in our organisation at various levels and that the difficulties the proposal will cause are real.

Yours sincerely

A large black rectangular redaction box covers the signature and name of the sender.

cc. Elizabeth Raikes, Chief Executive
Mayor Oliver
Cllr Scouler
Cllr Hernandez
Cllr Kingscote
Cllr Hill
Cllr Excell

Encs. Proposed parking restrictions plan as provided by Connections



1:1000 scale

Proposed parking restrictions
Nicholson Road - Torquay



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